



RECOGNIZABLE

TRUSTED

EXEMPLARY

Annual Report
TWO THOUSAND TWENTY-ONE

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29

EXECUTIVE DIRECTOR'S LETTER



Bill Powell
Executive Director

Again, we have completed another year in our charge to serve the needs of the low income in the South Plains of Texas.

This organization has suffered the loss of three of its strongest supporters. Mr. Jason Sanchez, Mr. Joe Hargrove, and Judge Jim Barron are no longer with us, and we will begin to feel their loss when we need their leadership. They represent the best of Community Action.

As we look back for a brief moment, we can reflect upon our successes. They are many. The Annual Board meeting is a time of reflection and a time for celebration, but for our losses. It is also a time to look forward and build on things we do well and work on things not done so well.

We must all be looking forward for that next change, that next opportunity to provide for a hand up, just as we all were given.

Thanks to you, the Board of Directors for your leadership. I am sure the days ahead will continue to bear out the fruits of our collective efforts.

Bill Powell,
Executive Director
South Plains Community Action Association

LEADERSHIP



WILLIAM D. POWELL, JR
EXECUTIVE DIRECTOR
YEARS WITH AGENCY: 47



ROGER CARDENAS
DEPUTY DIRECTOR
HEALTH SERVICES DIRECTOR
YEARS WITH AGENCY: 23



WHITNEY QUICK, CPA
CHIEF FINANCE OFFICER
YEARS WITH AGENCY: 19



MELINDA HARVEY
PLANNER / GRANT WRITER
YEARS WITH AGENCY: 13



ADOLFO PEREZ
EXECUTIVE ASSISTANT
YEARS WITH AGENCY: 34



ANDY B. CATES
HUMAN RESOURCE
DIRECTOR
YEARS WITH AGENCY: 15



LARRY K. MARTIN
CORPORATE SAFETY &
PROPERTY
YEARS WITH AGENCY: 24



BRIAN BAKER
TRANSPORTATION
DIRECTOR
YEARS WITH AGENCY: 19



CARRIE ALTMAN
HEAD START & EARLY
HEAD START DIRECTOR
YEARS WITH AGENCY: 20



CHRISTY COLLEY
CHILD CARE SERVICES
DIRECTOR
YEARS WITH AGENCY: 21



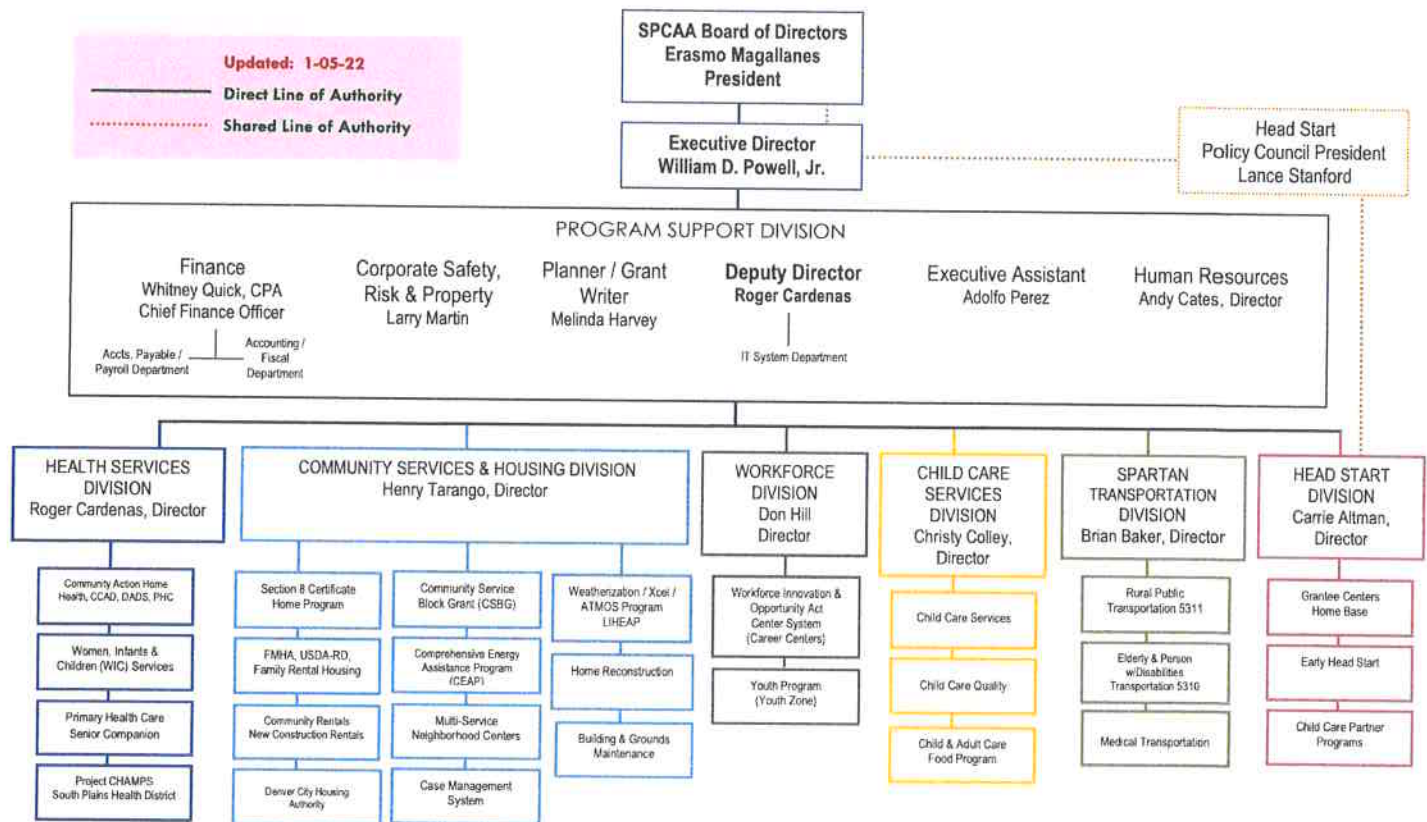
DON HILL
WORKFORCE DIRECTOR
YEARS WITH SPCAA: 5
YEARS WITH TWC: 40
RETIRED FROM TWC



HENRY TARANGO
COMMUNITY SERVICES
DIRECTOR
YEARS WITH AGENCY: 24

SOUTH PLAINS COMMUNITY ACTION ASSOCIATION, INC., (SPCAA)

ORGANIZATIONAL CHART



BOARD OF DIRECTORS

BOARD PRESIDENT

ERASMO MAGALLANES

BOARD 1ST VICE PRESIDENT

GEORGE GONZALES

BOARD 2ND VICE PRESIDENT

MAYOR W. H. JOHNSON

BOARD SECRETARY

VIOLA OLIVARES

BOARD MEMBERS

JUDGE DUANE DANIEL

JUDGE RUSTY FORBES

RONN GARCIA

ROBERT HANNEMAN

SARA HERNANDEZ

JUDGE PAT HENRY

MARILYN JENNINGS

LANCE STANFORD

MAYOR LOUISE JONES

PATRISHA MANZANO

MICHAEL RANGEL

RICKIE REDMAN

ALMA RODRIGUEZ

DR. ROBIN SATTERWHITE

DOLORES TORRES



OUR STORY

South Plains Community Action Association, Inc., began in November of 1965 as Hockley County Community Action Committee, Incorporated. The corporation was chartered as a non-profit and the main office established in Levelland, Texas.

The concept of "community action" was originally conceived as part of the War of Poverty Program launched by the Economic Opportunity Act of 1964. The objectives of Community Action was focused on enabling people to achieve self-sufficiency and providing the resources to achieve that goal.

Our Community Action agency became widely known throughout the communities we serve. The concept of people helping people became the basis for our Mission Statement, "Helping People. Changing Lives."

The name South Plains Community Action Association, Incorporated was formally established on July 1, 1970. From its humble origins in Hockley County, South Plains Community Action Association (SPCAA) has remain true to the mission and expanded on the concept of providing opportunities, resources and new initiatives for families, children, the elder, and individuals with challenging needs move forward on a pathway of economic growth and self-sufficiency.

Today, our mission has remained consistant for 56 years. Our agency has grown from a \$4,000,000 dollar organization to an impressive \$68 million dollar organization providing services in 114 counties. SPCAA programs are opeated through funded contracts for service and are operated in selected communities based on the availability of those contracts.

ACCOUNTING DATA

14,990	868	17,723	157	563	130
Payroll Check Issued	W-2s Mailed Out	Vendor Payments	1099 Forms Issued	1095 Forms Issued	Managed Individual Budgets

HUMAN RESOURCES

2021 continues to be driven by COVID as the agency transitioned to a "new normal" in the workplace. Clinics, offices, and classrooms were open, and some programs were able to make the hybrid and remote schedules a permanent fixture in the workplace. Remote and hybrid work schedules have created some unique and beneficial recruitment and retention tools that have not been available in the past. Human Resources continues to track COVID related testing and quarantine requirements, in addition to ever changing laws and regulations affecting personnel issues, including COVID. SPCAA maintains an active workforce of approximately 650 employees, both full-time and part-time. In 2001, SPCAA had 282 employees out for a period of time on the COVID list, and since the beginning of the pandemic, there have been almost 800 employees out because of COVID at some point. The impact on productivity hasn't been calculated, but the affect has been enormous. As 2021 transitioned to 2022 and beyond, HR welcomes new challenges and opportunities that can be both productive and beneficial to the hard working, dedicated staff of SPCAA. The entire staff in Human Resources is encouraged that everyone will be able to move past COVID and refocus on serving the needs of a great workforce.

650

Workforce of
Active Employees

282

Employees out
with COVID for
a period of time

800

Employees
out with COVID
from the beginning

CORPORATE SAFETY & PROPERTY

28

AUTO DELETION

24

AUTO ADDITIONS

9

PROPERTY DELETION

5

PROPERTY ADDED

21

SAFETY/TRAINING CLASSES

4

REPORTABLE INJURIES

CHILD CARE SERVICES

Providers
128

Texas Rising Star
32

CPS Children
832

Children Served
3,984

CHILD & ADULT CARE FOOD PROGRAM

Child Care
Facilities
21

Meals
Served
Per Month
873,252

Head Start
Facilities
8

QUALITY IMPROVEMENT PROGRAM

Caregivers
Trained
597

Workshops
Provided
14

College
Scholarship
48

Individuals
Utilizing
Resources
174

COMMUNITY SERVICES

COMMUNITY SERVICES BLOCK GRANT (CSBG)

First-Time Individuals
Assisted
8,644

Volunteer Hours
by Individuals
36,257

ATMOS Energy
Assistance
782

Volunteer Hours
Board Members
129

COMPREHENSIVE ENERGY ASSISTANCE PROGRAM (CEAP)

Household
Crisis
(First-Time)
747

Utility
Assistance
(First-Time)
4,869

Household
Crisis
(Repeat)
96

Utility
Assistance
(Repeat)
21,550

TRANSITION OUT OF POVERTY (TOP)

Household Enrolled
65

Transitioned Self-Sufficient
13

VOLUNTEER INCOME TAX ASSISTANCE (VITA)

Tax Returns Prepared
225

WEATHERIZATION ASSISTANCE PROGRAM (WAP)

DOE
Weatherized
Homes
33

LIHEAP
Weatherized
Homes
44

Total
Homes
Weatherized
77

SOUTH PLAINS REGIONAL HOUSING AUTHORITY

HOUSING
UNITS
135

VOUCHERS/
FAMILIES ASST.
346

FSS
PARTICIPANTS
7

WAITING
LIST
7

TEXAS EMERGENCY MORTGAGE ASSISTANCE PROGRAM (TEMAP)

Households
Assisted
43

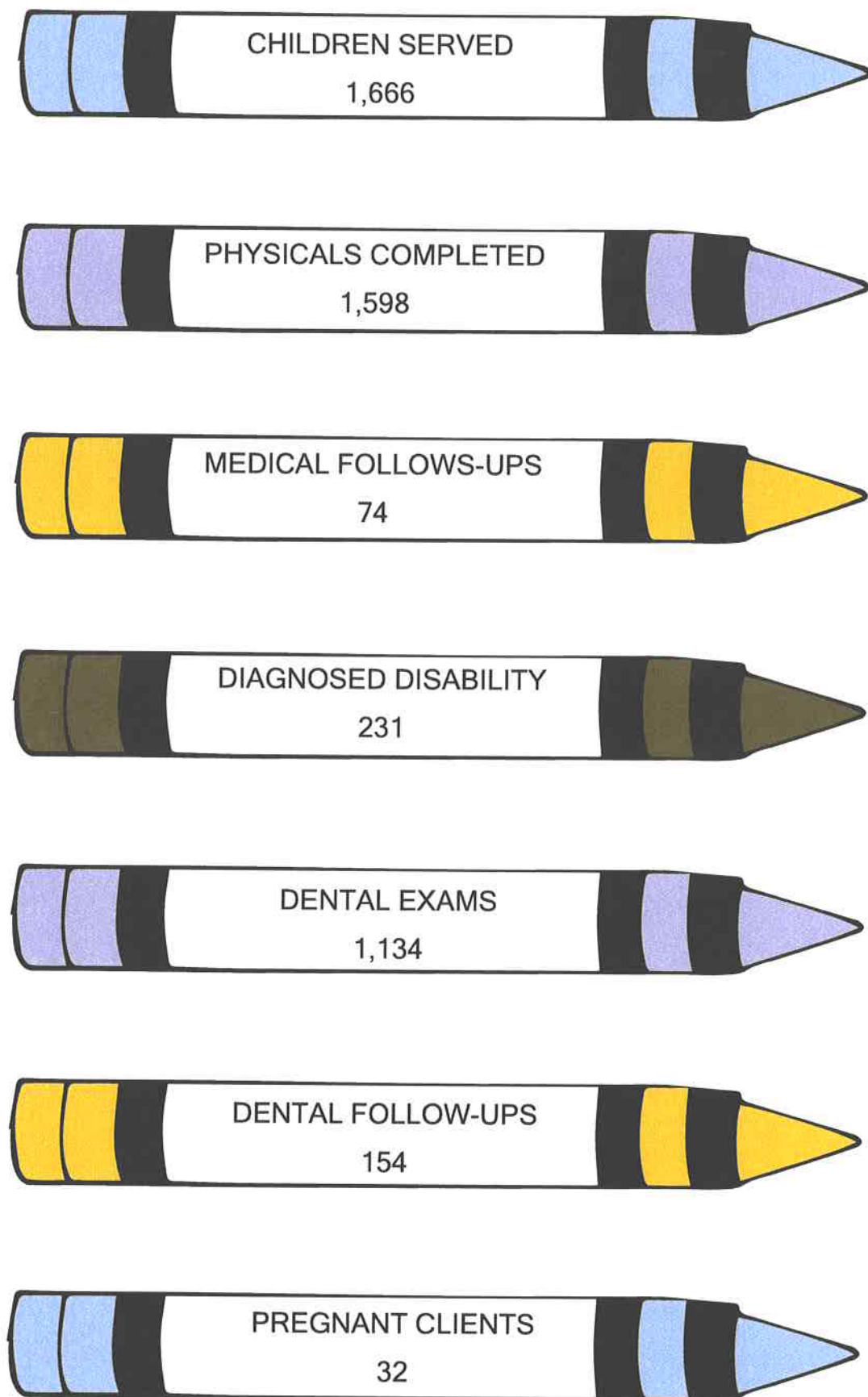
Number of
Payments Made
142

2021 TERRY COUNTY BACK PACK EVENT

Back Packs &
School Supplies Distributed
958

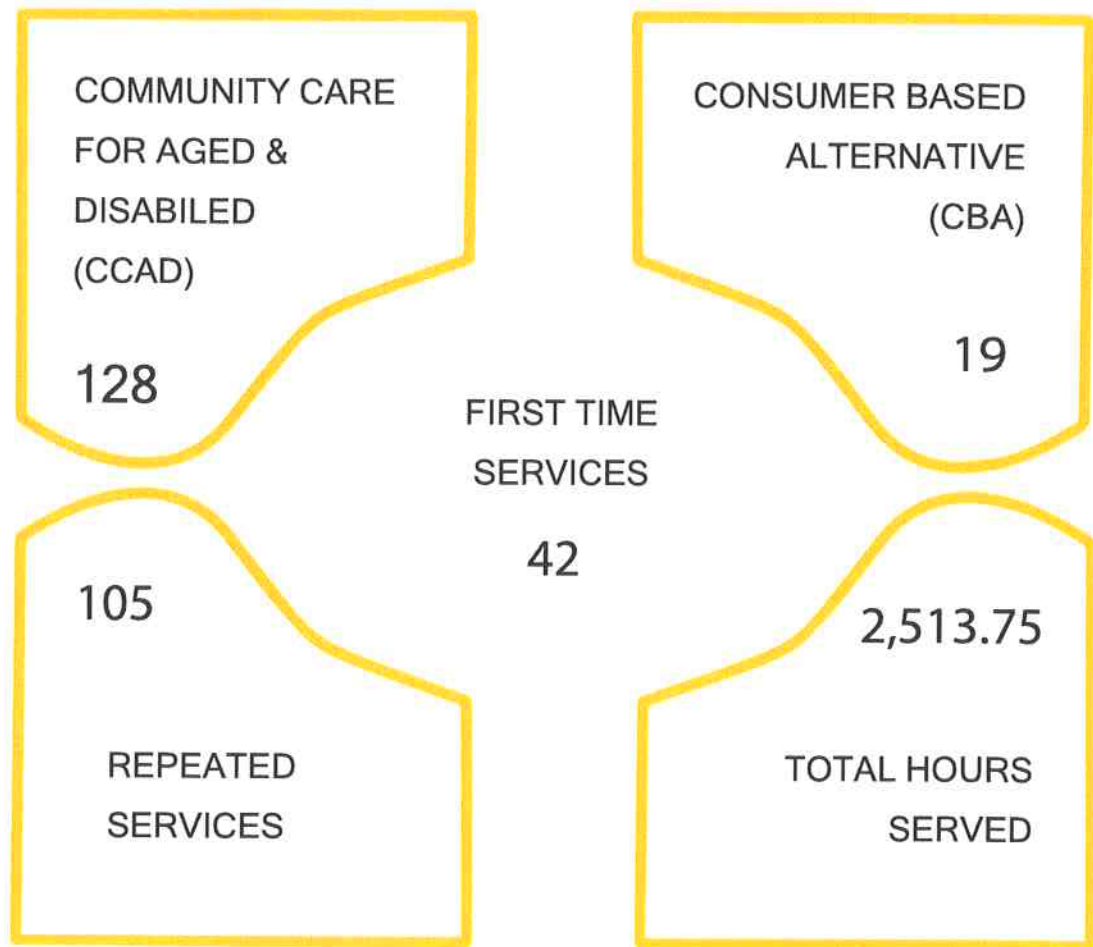


HEAD START PROGRAM



HOME HEALTH & PRIMARY HEALTH CARE

HOME HEALTH PROGRAM



PROJECT CHAMPS LUBBOCK

CLIENTS SERVED 319

UNITS OF SERVICE 665

AGE OF CLIENTS DURING REPORTING PERIOD

AGES 13 TO 24
16

AGES 25 TO 44
153

AGES 45 TO 64
133

AGES 65 OR OLDER
17

GENDER OF CLIENTS SERVED

FEMALE
56

MALE
261

TRANSGENDER FEMALE
1

UNKNOWN
1

RACE / ETHNICITY OF CLIENTS SERVED

WHITE 95

BLACK 71

HISPANIC 148

ASIAN 1

NATIVE HAWIIAN / PACIFIC ISLANDER 1

AMERICAN INDIAN / ALASKAN NATIVE 2

MORE THAN ONE RACE 1

HOUSEHOLD FEDERAL POVERTY LEVEL

0%
to
100%

158

101%
to
200%

97

201%
to
300%

37

301%
to
400%

12

401%
to
500%

7

501%
and
ABOVE

1

UNKNOWN

7

PROJECT CHAMPS EL PASO

CLIENTS SERVED 459

UNITS OF SERVICE 1,126

AGE OF CLIENTS DURING REPORTING PERIOD

AGES 2 TO 12
26

AGES 13 TO 24
242

AGES 25 TO 44
164

AGES 45 TO 65
27

GENDER OF CLIENTS SERVED

FEMALE
50

MALE
399

TRANSGENDER FEMALE
9

TRANSGENDER
UNSPECIFIED
1

RACE / ETHNICITY OF CLIENTS SERVED

WHITE 24

BLACK 23

HISPANIC 412

HOUSEHOLD FEDERAL POVERTY LEVEL

0%
to
100%

268

101%
to
200%

147

201%
to
300%

27

301%
to
400%

11

401%
to
500%

5

501%
and
UP

1

NAVIGATOR PROGRAM



PANWEST TX NAVIGATOR CONSORTIUM PROGRAM

This program serves 65 Texas counties in the South Plains, West Texas and Panhandle area, which includes 15 counties under South Plains Community Action, 26 counties under Project Amistad. Our certified Navigator Staff provides education and outreach to uninsured community members and assists in raising awareness of the Health Insurance Marketplace. We work closely with our community partners, small businesses and associations and Center for Medicare and Medicaid Regional Office. We work closely with our grass roots programs including Get Covered Texas and Young Invincibles, as well as our partner Navigator grantees in other locations to develop best practices. Our program will also refer individuals to other assistance programs when applicable, such as PHC, county indigent programs and FQHCs. Moreover, Navigators assist uninsured individuals with entering their applications through virtual or in-person appointments, explain insurance plan details to assist in helping them choose the right plan, help determine affordability of insurance plans and eligibility in Marketplace insurance plans, enrolling in a healthcare plan, applying for exemptions as they qualify, and learning how to utilize new insurance benefits and coverage. We also assist with Premium Tax Credit Reconciliation and cost share subsidies. Our goal is to increase health insurance literacy throughout the South Plains community while promoting self-sufficiency and overall well-being, as well as connecting to services when insurance is not deemed affordable.

Stats for Consortium:

August 27, 2021
February 28, 2022

One on One assistance
(including social media activity)

31,556

Actual enrollments of individuals
into QHPs (Qualified Health Plans)

312

Outreach Events

264

Medicaid Referrals

81

Need Health Insurance? Call SPCAA's Navigator Program Toll Free
To Schedule an Appointment: #(833) 314-2373

SENIOR COMPANION

COMPANION
VOLUNTEERS

33

CLIENTS
SERVED

57

FIRST-TIME
SERVICES

19



REPEATED
SERVICES

2,440

HOURS
SERVED

31,050

STIPEND /
ESTIMATED
WAGE PAID

\$93,150

SPARTAN TRANSPORTATION

ONE-WAY TRIPS
96,700



MONTHLY ONE-WAY TRIPS FOR 2021

JANUARY

7,346

FEBRUARY

8,260

MARCH

8,442

APRIL

8,763

MAY

7,628

JUNE

6,669

JULY

6,780

AUGUST

7,336

SEPTEMBER

9,792

OCTOBER

9,526

NOVEMBER

8,340

DECEMBER

7,818

WOMEN, INFANTS & CHILDREN (WIC)

WIC is one of the vital sources of health care for low-income women and families during and after pregnancy, as well as for infants and children up to the age of five. WIC is also an important source of nutrition, education and supplemental nutritious foods. WIC is very instrumental in promoting the importance of breastfeeding and immunizations for infants and children.

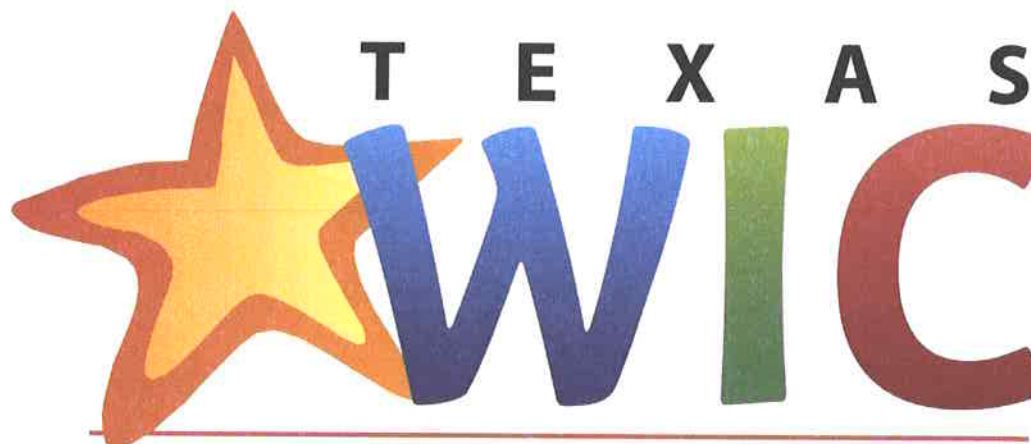
WIC is not an entitlement program as Congress does not set aside funds to allow every eligible individual participation in the program. WIC is a federal subsidy program for which Congress authorizes a specific amount of funds each year. The United States Department of Agriculture is the funding source. WIC can be found virtually anywhere there is one of the following:

- ★ County Health Department
- ★ Community Centers
- ★ Indian Health Services Facilities
- ★ Hospitals
- ★ Public Housing Sites
- ★ Schools
- ★ Mobile Clinics
- ★ Migrant Health Centers & Camps



CLIENTS SERVED

539,724



Smart Choices • Healthy Families

WORKFORCE PROGRAM

WIOA
ADULT
33

WIOA
DW
23

WIOA
NDWG
62

WIOA
YOUTH
47

CHOICES
59

NCP
85

SNAP
E & T
141

TAA
1



DISTINCT INDIVIDUALS
RECEIVING SERVICE

29,287

TOTAL SERVICES
PROVIDED TO INDIVIDUALS

183,671

JOB REFERRALS

23,764

TOTAL EMPLOYERS
SERVED

1,735

JOB ORDERS TAKEN

37,604

SERVICES PROVIDED
TO EMPLOYERS

14,473

SENSATIONAL STORIES

Mrs. Jane Ryan, an elderly individual finds it more difficult to afford daily things such as groceries and household items. Mrs. Ryan tries to do it on her own, however with the rising cost of food, household items, utility rates, gas, and other items - she knows that sometimes you have to reach out for help. South Plains Community Action delivered a food box to Mrs. Ryan and enrolled her in the utility assistance program. Mrs. Ryan informed us that the help she received from SPCAA with her utilities, saves her money, allowing her to afford other necessities such as cost of medication or cost of doctor copays.



Mrs. Valentina (Tina) Rodriguez was extremely worried when her air conditioner stopped working during a heat wave of triple digit weather. She called South Plains Community Action and informed the agency hoping she could get assistance. She told Service Specialist, Juanita Smith, that her air conditioner was probably from the 1970's. The window unit has been in her home since she purchased her home more than 20 years ago. She invited Mrs. Smith over to see the size of her unit because she was not sure how many BTU's it was. Mrs. Rodriguez was using a fan to try and cool her home. Mrs. Valentina Rodriguez is elderly and lives on a fixed income. Tina explained to us that living on a fixed income does not allow any room to save up money for emergency funds. SPCAA completed a heating and cooling referral that was approved. Not long after, Tony Rose Construction installed a new air conditioning window unit. The very next day, Mrs. Rodriguez called and thanked us and SPCAA. Tina was glad programs exist to extend a helping hand during difficult times.



On June 15th, Mrs. Dee Holland was enrolled in the Transitioning Out of Poverty Program (TOP). Dee stated she wanted to obtain employment and work towards meeting other goals. She was referred to the SPCAA website to apply for the part-time clerk position and Girling Home Health for provider services. One week later, she was offered the clerk position. Dee was our former experience worker and has excellent customer service skills. She will go out of her way to find outside resources to help people. One of her goals has been met and she will now work towards meeting the others that are in the education domain to overall reach self-sufficiency.



SENSATIONAL STORIES



Bertha Gonzalez, a single person working part-time, who came into our office for utility assistance. Bertha was asked if she had any goals for her future and she replied that she did. She wanted to try and get her CNA to help get into the medical field. Bertha wanted more in life with employment, income and for herself. With the help of Dalia Arvizu, Floyd County Service Specialist, Bertha was enrolled in case management. CSBG Coordinator, Christy Vargas made the arrangements with the Three Star Nurse Medical Training School in May 2021. SPCAA also assisted Bertha with school tuition, nursing scrubs, blood pressure and stethoscope kit for her CNA classes. Bertha completed the 100 hours of Nurses Aid Training in June 2021, with her certified CNA Certificate of Completion. Bertha has kept her part-time job during all of this and is also working at the Lockney local hospital as a CNA. Bertha was also able to transition out of poverty in December 2021.



Jack Clark, an elderly single gentleman living in his home was having issues with his central heating and cooling unit. An assessment was done on his central unit by Tony Rose Construction. It was determined the unit was not repairable. Mr. Clark's unit was replaced with a 80k BTU system with a 3 ton coil down flow with condenser pad. Mr. Clark was very appreciative of the services received through SPCAA.

Alejandra & Manuel Reyes an elderly family couple called the local Community Action office saying they were having problems with their small heater unit. Due to their health problems and the cold winter weather, she requested assistance for a space heater. After completing an in home assessment, it was determined the heater could not be repaired. Contractor Tony Rose & Juan Rodriguez installed a new space heater with a new flex line to be able to certify completion of the newly installed heater. The Reyes were very pleased with the finished work and the help SPCAA provided.



Workforce WIOA Youth Program

Savannah Rodriguez started the WIOA Youth Program in March 2021. She had worked at K-Mart, had been a restaurant line cook, and was also a customer service representative at a call center. But she wanted to work in an office. The WIOA Youth Program matched her to an entry-level receptionist position at White Knights Limousine making \$10 an hour. She successfully completed her Work Experience opportunity after three months, and White Knights Limousine hired her as their full-time receptionist and raised her pay to \$12.50 an hour. As of December 2021, Savannah was promoted to Receptionist/Sales Representative and is learning valuable skills in QuickBooks. She is now making \$15 an hour and is excited to continue with the company.



Infant & Toddler Curriculum Training Child Care Services



SENSATIONAL STORIES



Hello, my name is Crissy Rodrigues and I have been a head start parent for the past 4 years. I started with my son Joshua 4 years ago and now my daughter Harmony. I have been a parent meeting officer both times and served as a PC Rep 4 years ago and currently a PC Rep Alternate. I have enjoyed head start and have seen how much it has helped me and my children. 4 years ago, when I first started my child was having some educational difficulties and Norma my FSW referred me to a place I could get the help that I needed. We got the help and now Joshua has improved so much and has won awards in UIL and is doing so much better. Also, this past two year that my Harmony has been in head start she was also having some trouble with her speech and the teacher and FSW worked together with the speech therapist and Harmony is also on her way to be a stronger student and be where she needs to be. I lost my father a few months ago and Norma has been there to make sure that we have what we need and very supportive. As a single parent she encourages me to continue to be strong and a very productive parent. I thank head start for the help and support that you can give and go that extra mile. Thanks head start and Norma.



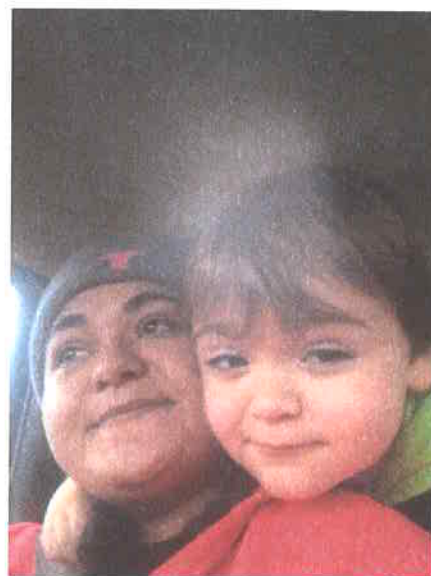
We are the Janse van Rensburg family, (I know its a lot lol!) I am so thankful to Ms Dominique and Ms Irene from Headstart, for everything they have done for us! We are a South African family that came to the US to be able to protect our daughter and give her a safe future. It was so terrfying because we knew so little of what when and where when Elsa started school. They helped us get on track with all the different aspects of school and doctors visits, and just everything! They made transition from Afrikaans to English so much easier for my little girl. Ms Dominique checks on us regularly, and it's so appreciated! Sometimes that short message from someone who cares, makes a difficult day turn into smiles! Thank you Headstart! You gave us the headstart we needed to not feel completely alone in a safer, yet unknown world!

SENSATIONAL STORIES

Hello,

My name is Kayla Merrill. I am the mother of Hunter Merrill who is in Pre-K at Levelland Academic Beginnings Center/Head Start in Levelland Texas. I must thank Kimberlee and Diana for helping my family out this school year, they referred us to the Texas Rent Relief program, the Atmos Blitz, The Dream center, South Plains food bank and SPCAA CEAP program. They are the reason why my family got to celebrate Thanksgiving and Christmas and have enough food for the Holidays. Kimberlee and Diana have treated our family like one of their own and it makes such a difference for my child, they identified Hunter's hearing loss and Speech delay.

These ladies and the school nurse got me on track with a hearing and Speech specialist. Watching my son hit his goals and the goals Head Start set with us shows me just how much my boy grows each six weeks in school. Thank you Kimberlee and Diana for all you do!



Hello,

My name is Jose Abac and I have been a Head Start parent in the past and have the privilege this year to be a Head Start parent again. My first experience was back in 2019/2020 with my oldest son. The program helped my child to receive a physical and dental exam. As of 2021/2022 my youngest son is enrolled with the program. The program assisted my child in receiving a physical and a dental exam. After my son went to the dentist for his initial checkup, the dentist told me that he was

needing an intensive dental work. As a working parent with no benefits for my family and myself and trying to provide for my family, that expense was out of the my hands. Thankfully, Head Start paid for all his dental work and I, myself, didn't have to pay any money out of my pocket. The program has also pay for my child's needed immunizations. My family has received many other benefits from the program. I have contacted Yolanda at the office many times when I have questions. Yolanda also calls me to see how my family and myself are doing and if we have any needs that she can assist us with. My children also received assistance this past Christmas. Again, thanks to the Head Start program. I am very grateful for Yolanda not only has she help me during the years my children have been in the program but outside the program as well. I am very confident to say that if I have any needs, that program can either assist me or provide me with resources or referrals. I thank Head Start for the help and support that you give to the families in the program.

PANWEST TX NAVIGATOR CONSORTIUM PROGRAM



SPCAA Navigators handing out treats and information materials about the Marketplace at a Halloween event.



Materials set up and ready to be distributed at local farmer's market.



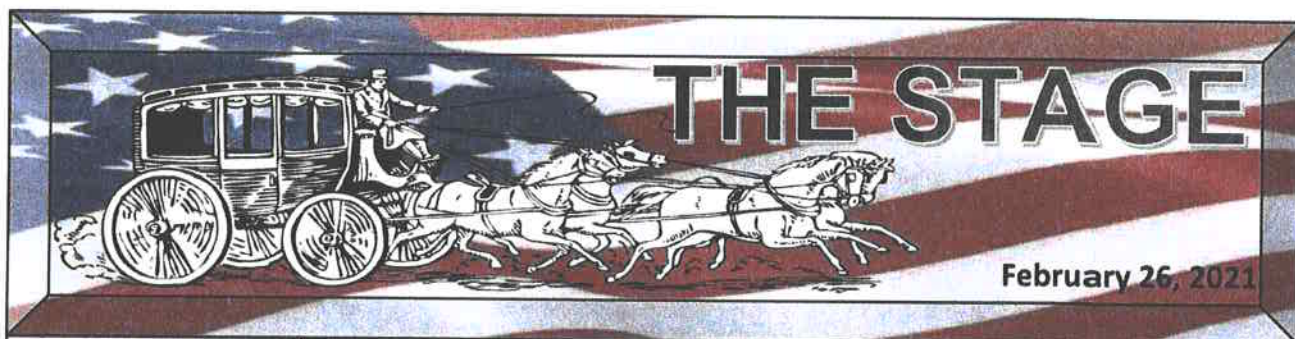
Project Amistad ready to inform consumers about the Health Marketplace.



Panhandle Community Services Navigators informing consumer at Blitz Event.



Pictured on the right: SPCAA advertisement on receipt at local Latino grocer.



Association for Community Transit

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Bryan, TX. 77803

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Spotlighting Texas Rural Public Transit Agencies (The "Unsung Heroes" of keeping Texans moving)



SPARTAN's New Facility Becomes first COVID-19 Vaccination Site for the City of Levelland Texas

SPARTAN Rural Public Transit opened the doors of its newly constructed Rural Mobility Center in Levelland, Texas on February 5, 2021, to serve as the City's first vaccination clinic. As infrastructure in rural Texas is somewhat limited in certain parts of the state, public transportation equipment and facilities are a critical piece of the overall transportation makeup of the Texas transportation network. This has taken on added importance with the state-wide COVID vaccine rollout.

As part of its mission to provide safe, quality, and effective public transportation services, SPARTAN is also offering fare-free rides to and from vaccination clinics within its 17-county service area in rural West Texas. SPARTAN schedulers can assist customers with locating the designated vaccination site nearest them and there are no eligibility requirements to ride.

As SPARTAN continues to address concerns with the COVID-19 pandemic, the top priority is maintaining the safety and wellbeing of staff and drivers, passengers, partners, and communities. SPARTAN has implemented enhanced cleaning of all buses to protect the health of our passengers and employees by reducing the potential COVID-19 exposure while still providing essential transportation to the community.

SPARTAN
Public Transportation





Brian Baker Transportation Director, Spartan Transportation Services, Levelland, Texas
Panel discussion February 4, 2021 National Center For Mobility Management (NCMM)

"Before we take anyone, anywhere with the COVID-19 outbreak, our focus was on making our transit system safe. We've always focused on making our transit system safe, but it was driver training, it was the ADA, it was passenger assistance, it was emergency evacuation maintenance plans. And it's still that today with the addition of virus mitigation.

drivers' protective equipment, temperature checks, enhanced cleaning, of course, all the things you hear, cleaning between every group of passengers, between every passenger, but then also procuring some actual virus mitigation technology. There are some known companies in the industry out there with some really, really great equipment that we were able to purchase and install on every single vehicle...It's filtration devices, it's disinfecting equipment that's permanently installed. It's antimicrobial treatments, driver barriers, all these things. So those are done now.

And then we took a very aggressive approach to letting the public know that that's number one. Those things are done, you can be safe on a transit vehicle and our service area. And so now with the vaccine effort, we did take a pretty large initiative here. We've always had great relationships with our emergency management departments. Texas is huge, but it's also very local, especially in rural counties, letting them know that we're offering fare free rides to vaccination sites, and putting that information out there, prioritizing those trips. And then basically, we just flooded the zone. Texas has had a strong regional coordination over the last 15 years really, and so we know our 2-1-1 folks, we know the folks at the veteran's organizations, we know the economic development corporations, the managed care organizations, the workforces, the Headstarts, the community health centers, Texas Workforce Commissions, Association of Governments. We just literally got the information to every single one of those.

And then county judges began putting plans in place, so that they knew when a vaccine came to their county that we would be there.... Social media, social media is a big one. That's how your local news organizations are going to pick it up.

Another thing we did to reach those folks that are homebound that you talked about, or folks that may not be able to get out early on in the pandemic, we were assisting food banks and other agencies with food box deliveries. So, through those connections we made there, we now place a flyer in every single food box that continues to go out. That gets information to folks that may not have other ways of getting information."



SPARTAN TRANSPORTATION OPEN HOUSE

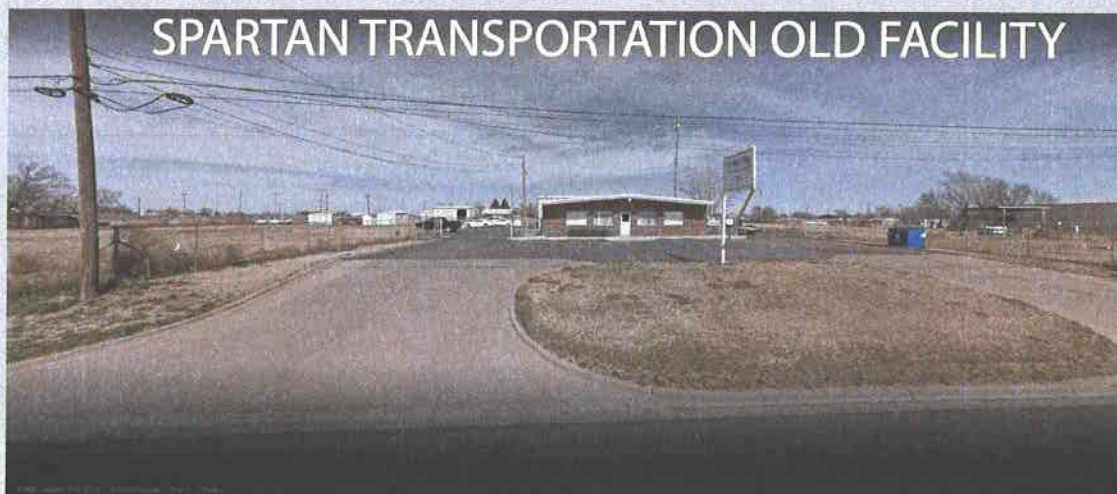


Scott Bogren, Bill Powell, Victoria Lippman, Erasmo Magallanes

SPARTAN TRANSPORTATION NEW FACILITY



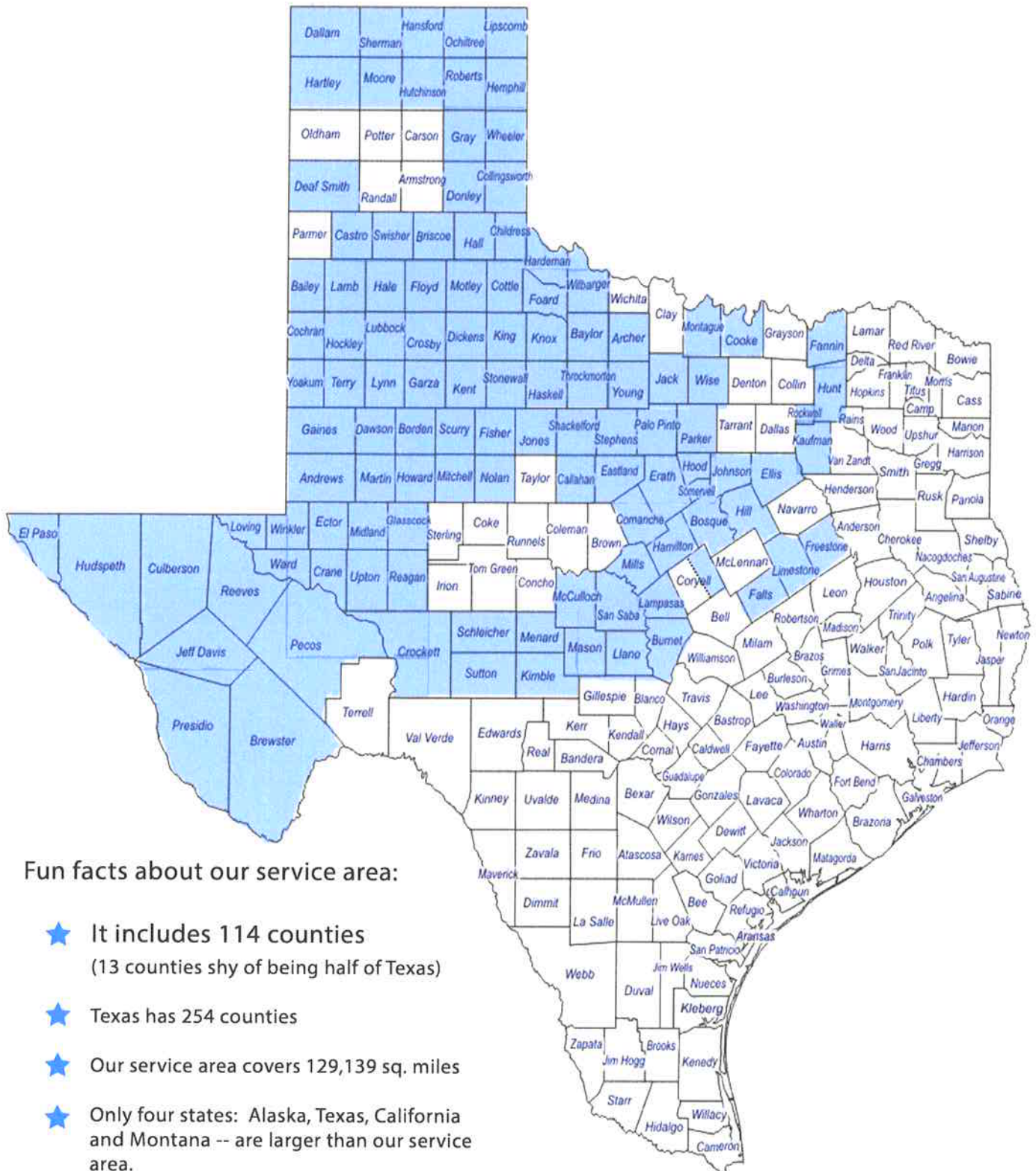
SPARTAN TRANSPORTATION OLD FACILITY



SERVICE UNITS

COUNTY	COMMUNITY SERVICE	CHILD CARE SERVICES	HEAD START	HEALTH SERVICES	SPARTAN TRANSPORTATION	WORKFORCE	TOTAL
ANDREWS	0	0	0	4,501	0	0	4,501
BAILEY	2,174	21	65	10	1,336	3,184	6,790
BREWSTER	0	0	0	996	0	0	996
COCHRAN	859	2	17	740	259	0	1,877
CROCKETT	0	0	0	468	0	0	468
CROSBY	1,440	43	10	1	1,200	2	2,696
CULBERSON	0	0	0	552	0	0	552
DAWSON	0	0	0	4,693	0	0	4,693
DEAFSMITH	0	1	0	1	0	0	2
DICKENS	303	7	0	264	705	0	1,279
ECTOR	0	0	0	35,197	0	0	35,197
EL PASO	0	0	0	429	0	0	429
FLOYD	1,887	15	43	9	1,250	4	3,208
GAINES	0	3	0	6,697	0	0	6,700
GARZA	1,525	27	34	1,761	1,234	2	4,583
HALE	4,909	182	148	26	28,260	22,797	56,322
HOCKLEY	3,426	159	254	6,729	20,676	25,060	56,304
HOWARD	0	0	0	4,356	0	0	4,356
KING	10	0	0	0	0	0	10
KIMBLE	0	0	0	324	0	0	324
LAMB	2,524	58	101	74	8,908	14	11,679
LUBBOCK	0	4363	594	83,766	14,439	129,831	232,993
LYNN	2,823	36	16	761	1,251	7	4,894
MARTIN	0	0	0	672	0	0	672.00
McCULLOCH	0	0	0	1,416	0	0	1,416
MIDLAND	0	1	202	27,025	0	0	27,228
MITCHELL	0	0	0	1,068	1,203	0	2,271
MOTLEY	529	0	0	276	151	0	956
PECOS	0	0	0	3,540	0	0	3,540
PRESIDIO	0	0	0	3,816	0	0	3,816
REAGAN	0	0	0	804	0	0	804
REEVES	0	0	0	3,216	0	0	3,216
SCHLEICHER	0	0	0	384	0	0	384
SCURRY	0	0	0	4,177	7,316	0	11,493
SUTTON	0	0	0	576	0	0	576
TERRY	4,029	81	163	6,114	7,479	17,013	34,879
UPTON	0	0	0	1,080	0	0	1,080
WARD	0	0	0	1,692	0	0	1,692
WINKLER	0	0	0	1,200	0	0	1,200
YOAKUM	1,528	6	19	2,623	1,033	681	5,890
OTHER COUNTY	0	0	0	321,215	0	0	321,215
OTHER SERVICES	1,727	874,085	0	32,213	0	0	908,025
TOTAL	29,693	879,090	1,666	565,462	96,700	198,595	1,771,206

SERVICE MAP



Fun facts about our service area:

- ★ It includes 114 counties
(13 counties shy of being half of Texas)
- ★ Texas has 254 counties
- ★ Our service area covers 129,139 sq. miles
- ★ Only four states: Alaska, Texas, California and Montana -- are larger than our service area.

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